

# The Fraud & Scam Bulletin

## SEPTEMBER 2023

Your monthly update direct from West Mercia Police on the latest  
scams and frauds



Do you want more confidence in answering your landline? From **Monday 14th August**, and in partnership with trueCall, @FriendsAgainst are offering **FREE CALL BLOCKING** units to those receiving scam and nuisance calls.

### What Is A Call Blocker?

The call blocking units available are trueCall Secure+. A call blocker is a unit that filters unwanted scam and nuisance phone calls from a **landline phone** (*this unit does not work with mobile phones*).

In previous call blocker projects run by the NTS Scams Team, these units have blocked 91% of scam and nuisance calls.

The unit plugs into an existing landline phone and phone line, and it can work alongside broadband and/or lifeline/pendant devices that are already installed.

The unit also comes with 3 years free access to the Internet Control Panel to help monitor calls.

For further information please visit [www.friendsagainstscams.org.uk/callblocker](http://www.friendsagainstscams.org.uk/callblocker) - Residents will be able to apply for a unit for themselves or for a unit for a friend, family member, neighbour, etc.

*Please feel free to share these messages with any vulnerable friends, relatives or neighbours.*

### **Take Five To Stop Fraud**

**STOP:** Taking a moment to stop and think before parting with your money or information could keep you safe.

**CHALLENGE:** Could it be fake? It's OK to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.

**PROTECT:** Contact your bank immediately if you think you've fallen for a scam and report it to Action Fraud

#### **ALWAYS REMEMBER:**

- Avoid disclosing security details
- Emails, Phone Calls and Texts may not be authentic
- Always make direct contact with any organisation by using a genuine phone number
- Stop and Challenge any unexpected requests
- Protect others by reporting Fraud and Scams

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If you've fallen for a scam, report it to **Action Fraud on 0300 123 2040** or via [actionfraud.police.uk](http://actionfraud.police.uk).

*Scam Text messages can be forwarded to 7726 to help phone providers take early action and block numbers that generate spam on their networks.*

*Forward **Fake Emails** received to [report@phishing.gov.uk](mailto:report@phishing.gov.uk).*

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OR DO NOT RECOGNISE THE CONTACT**

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